Connect+

1.5.10F02 Software Update Now Available

A new general release version of Connect+ has been released and is available for customer upgrade.

For more information, visit the Connect+ page on the Copeland website:

https://www.copeland.com/en-us/products/controls-monitoring-systems/facility-monitoring/connect

Connect+ Adds the Following Enhancements and Fixes:

Table 1: Connect+ 1.5.10F02 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Support Controller	➢ Encrypted backup the setpoint file of Site Supervisor and E3 2.29 and above version. ➢ With alarm priority enabled on the Site Supervisor and E3 2.29 and above version, Connect+ can receive the correct alarm priority from the controller and the alarm urgency level has been redefined based on alarm priority. ➢ Setpoints can be broadcast to each other between the Site Supervisor and E3. ➢ System screen for CC200 devices support added.
Reporting	➢ Energy Report moved from DOMO to Sigma. ➢ Added Alarm Summary Report. ➢ Added Insight Enterprise Report.
Performance	➢ Eliminated 504 error by improving the performance of GS Screen widget duplicate and rebase operation. ➢ Optimized the FQR email receiving performance. ➢ Optimized the display performance of right-click menu.

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Table 1: Connect+ 1.5.10F02 Features and Fix Matrix

Feature Module	Enhancements and Fixes
Other Fixes	➢ Users can now be directed more precisely to user guides and release notes when clicking on the Connect+ menu. ➢ Optimized the refreshing of the advisory icon to avoid resulting system performance problems. ➢ The system works normally when multiple users open the advisory view page. ➢ Changed the alarm acknowledge time to site time instead of the browser time. ➢ Changed the default run interval for advisory purge job to 1 day. ➢ The retrieve logs activity can be executed successfully when the device is in maintenance mode. ➢ Resolved the obtain controller information activity partially completed issue due to corruption of the E2 protocol.so file. ➢ When the first unit of the associated point has been deleted, the GS screen can now be displayed normally. ➢ After migrating to Azure, the list of points on the List Builder page of Setpoint Broadcast displays correctly. ➢ The filtered list can now be deleted successfully on the List Power Builder page. ➢ The digital points value of E2 can now be broadcasted from NA to NotAct. ➢ The email senders of reporting and multi-factor authentication are now configurable. ➢ When the controller version in the controller user interface has been updated, the updated controller version is now correctly displayed on the Export Setpoint File page after backing up the setpoints. ➢ Live advisory data with a custom range can be exported successfully. ➢ A controller node does not disappear from a tree node when it is able to connect. ➢ Danfoss controllers can be refreshed when the application name contains control character. ➢ Danfoss points can be refreshed even if the points contain unsupported engineering units. ➢ Upgrade moment.js to the latest version. ➢ Use the Eclipse Open JDK instead of the Oracle JDK as the default Java toolkit in Connect+ packages.

Minimum Hardware Requirement Changes:

Minimum of a 2 CPU 2.5 Ghz Xeon or iCore class (or equivalent) and 4 GB memory with 50 GB disk space is recommended.
For better performance with more than 200 sites connected or frequent log retrieval, a 4 CPU and 8 GB memory with 100 GB disk space is recommended.

Supported Databases:

- Microsoft SQL Server 2019 (64 bit)
- Microsoft SQL Server 2016 (64 bit)

Please note that Oracle Database and MySQL Databases are NOT supported.

Supported Application Server Platforms (Microsoft Windows only):

- Microsoft Windows Server 2019 R2 Enterprise
- Microsoft Windows Server 2016 R2 Enterprise

Visit our website at **copeland.com/en-us/products/controls-monitoring-systems** for the latest technical documentation and updates.
For Technical Support call **833-409-7505** or email **ColdChain.TechnicalServices@Copeland.com**

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Supported Environment Configuration:

- Tomcat 10.1.28
- Java 17.0.12

Supported Browsers:

- Limited support for Microsoft IE9, IE10, and IE11, Edge
- Latest version of Chrome
- Latest version of Firefox

Supported Controller Versions:

- E2 3.11F02/4.11F02
- Site Supervisor 2.29F02
- E3 2.29F02
- Danfoss AK-SC255 2.246, AK-SC355 3.105, AK-SM880 8.081
- XWEB EVO 5.8.0B2, Lidl13.3
- XWEB PRO 1.8.0

Note some older device versions may no longer be compatible. Contact Technical Support for more information.

For Technical Support:

- +1 770-425-2724
- ColdChain.TechnicalServices@Copeland.com

Scan the QR code to access the Connect+ web page:

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